

Terms and conditions Frozen Pies competition

Pie City pies Baked from Frozen competition

Official Rules

- 1- **Promoter/s.** Pie City Pty Ltd is the promoter of this competition
 - 2- **Participant/s.** A person who enters, competes in or is otherwise eligible to win the promotional competition
 - 3- **Eligibility.** The Promotional Competition is only open to citizens, permanent residents, or anyone who is legally permitted to reside in the Republic of South Africa and who is 18 (eighteen) years of age or older. Any employee, director, partner, immediate family member, agent, consultant, or any person directly or indirectly who controls or is controlled by the Promoters, their advertising agencies, advisers, dealers, suppliers, customers or any subsidiary of Pie City Pty Ltd, its affiliates and/or associated companies is disqualified from participating in the Promotional Competition (collectively, "Disqualified Person/s"). In addition, all Participants must be natural persons; no prize/s will be awarded to any legal entities.
 - 4- **Agreement to Official Rules.** By entering the Promotional Competition, all Participants agree to be bound by these rules ("Official Rules"), which will be interpreted and applied by the Promoters or their nominated administrator, whose decision regarding any dispute will be final and binding. The Promoters reserve the right to amend, modify, change, postpone, suspend, or cancel the Promotional Competition and any prize/s (which have not yet been subject to selection), or any aspect thereof, without notice at any time, for any reason which the Promoters deem necessary and without any compensation whatsoever.
- 5. Promotional Period.** The Promotional Competition commences at 00h01 on 13 August 2021 and ends at 23h59 on 28 November 2021, both days inclusive ("Promotion Period").

Prize/s

- a. Participants stand the chance of winning Cash prizes or Pies from Pie City Pty Ltd. There will be 1 (one) weekly winner of a box of 6 Frozen Pies. The weekly winners will go into a draw for the monthly prize that is 48 (forty eight) frozen pies. At the end of the promotion period, each winner will go into the draw for 3 Cash Prizes. The grand prize of R5000.00. 2nd Prize of R3000.00. 3rd Prize of R1000.00
- b. The Promoters shall solely determine the specifications (including colour) of the Prize/s and the Promoters' decision shall be final in this regard.
- c. The Promoters shall not be liable for any manufacturing faults, damage, or loss of or to the Prize/s once handed over to the winner/s of the Promotional Competition.

How to Enter.

- a. To stand a chance of winning a Prize, Participants must purchase the participating 4 Frozen Pies (as detailed in Annexure A here to) ("Participating Product/s") from any participating Pie City Store (as detailed in Annexure B hereto) ("Participating Retailer/s") during the Promotion Period.
- b. To enter the Promotional Competition, Participants must Purchase the combo, bake the frozen pies at home, and post on the Pie City Social media page on Facebook under the correct Thread made on 13 August 2021.
- c. Participants may enter the Promotional Competition as many times as they wish provided, they purchase the Participating Products each time from a Participating Retailer during the Promotion Period.
- d. A Participant's entry will be withdrawn if any Participating Product/s purchased in connection with this Promotional Competition is/are returned to any Participating Retailer.

e. Entries that are unclear, illegible, are submitted via an incorrect entry mechanism or contain errors or from Disqualified Person/s will be disqualified.

Selection.

- a. The Promoters or their nominated administrator's decision shall be final, and binding and no correspondence will be entered into.
- b. The Promoters or their nominated administrator will select the name/s of the qualifying potential winner/s of the Promotional Competition in a random draw of all eligible entries received during the Promotion Period. The random draw shall take place weekly at the start of the new week.
- c. Participants whose entries are drawn will be notified telephonically within 4 (four) weeks from the date of the random draw as to where and when they may collect the Prize/s. The odds of winning a Prize will depend on the number of eligible entries received during the Promotion Period.

Requirements of Potential Winner/s.

The potential winner/s of the Promotional Competition must continue to comply with the Official Rules. Winning the Promotional Competition is contingent upon fulfilling all requirements of the Promotional Competition. Every reasonable effort will be made to contact the potential winner/s of the Promotional Competition, however, in the event that a potential winner cannot be contacted, fails to collect a Prize within 1 (one) month of being notified thereby forfeiting the Prize, forfeits a Prize for any reason, is a Disqualified Person/s, or is disqualified for any other reason, the Promoters or their nominated administrator will draw an alternate potential winner from all remaining eligible entries (up to 3 (three) alternates will be permitted). If the alternate potential winner/s are disqualified for whatever reason, the applicable Prize will not be awarded.

Publicity.

The Promoters may require the winner/s of the Promotional Competition to be identified and/or photographed and/or published in printed media and/or to appear on radio and/or television, when accepting the Prize/s and/or after having received the Prize/s. The winner/s of the Promotional Competition will be given the opportunity to decline to the publication of his/her/their image/s and to participate in the Promoters' marketing material in so far as it relates to the Promotional Competition.

General conditions.

- a. If the Promoters are unable to reach any Participant after drawing his/her entry for whatsoever reason, such Participant will be disqualified from the Promotional Competition and the selection of a replacement entry shall take place in the same manner as the first selection.
- b. The Prize/s is/are neither transferable, nor exchangeable, nor redeemable for cash and the Promoters are not liable for any defects in the Prize/s. The Promoters reserve the right to substitute the Prize/s with any other prize/s of comparable commercial value or to vary, postpone, suspend, or cancel the Promotional Competition and the Prize/s (which has/have not yet been subject to selection), or any aspect thereof, without notice at any time and for any reason whatsoever.
- c. In the event that the operation, security, or administration of the Promotional Competition is impaired in any way for any reason, including, but, not limited to, fraud, virus or other technical problem, the Promoters may, in their sole discretion, either: (a) suspend the Promotional Competition to address the impairment and then resume it in a manner that best conforms to the spirit of the Official Rules; or (b) cancel the Promotional Competition and award the Prize/s in a random draw from all eligible entries received up to the time of the impairment. The Promoters reserve the right in their sole discretion to disqualify any individual they find to be tampering with the entry process or the operation of the Promotional Competition or to be acting in violation of the Official Rules or the official rules of any other promotion, or in an unsportsmanlike or disruptive manner. Any attempt by any person/s to undermine the legitimate operation of the Promotional

Competition may be a violation of criminal and civil law, and should such an attempt be made, the Promoters reserve the right to seek damages from any such person/s to the fullest extent permitted by law.

d. The Promoters' failure to enforce any term of these Official Rules shall not constitute a waiver of that provision.

e. The Promoters will require the potential winner/s of the Promotional Competition to complete and submit a Declaration Form and Prize Acceptance Form to enable the Promoters to ensure compliance with the Official Rules and the Consumer Protection Act No. 68 of 2008 (including any regulations promulgated thereunder). Should any potential winner refuse or be unable to comply with this requirement for any reason, such potential winner will be deemed to have rejected the Prize and the same shall revert back to the Promoters.

f. The Promoters reserve the right to carry out audits in respect of any potential winner of the Promotional Competition to verify his/her eligibility and/or the validity of his/her entry.

g. Information collected from Participants shall be subject to the Promoter/s Privacy Policy found at piecity.co.za/terms-and-conditions/

Release and Limitation of Liability.

Except where prohibited in law, Participants and/or the winner/s of the Promotional Competition, as the case may be, hereby indemnify the Promoters, their nominated administrator together with all its subsidiaries, as well as their directors, employees, affiliates, agents, advertising agencies, advisers, suppliers and customers against any and all claims of any nature whatsoever (including consequential and economic loss) arising out of and/or from their participation in any way howsoever in the Promotional Competition including, but not limited to: (a) any act or omission, whether as a result of gross negligence, misrepresentation, misconduct or otherwise; (b) use of the Prize/s; (c) unauthorized human intervention in the Promotional Competition; (d) technical errors related to computers, servers, providers, printers or telephone or network lines; (e) errors in the administration of the Promotional Competition or the processing of entries; and (f) injury or death or damage to persons or property which may be caused, directly or indirectly, in whole or in part, from a Participant's participation in the Promotional Competition or receipt or misuse of the Prize/s. If, for any reason, a Participant's entry is confirmed to have been erroneously deleted, lost, or otherwise destroyed or corrupted, such Participant's sole remedy shall be another Promotional Competition entry, if it is possible.

Queries.

All queries in connection with the Promotional Competition should be directed to the Promoter/s Customer Care Line: 011 452 4885 or emailed to info@piecity.co.za

Please note this competition has ended.

Annexure A

Participating Pie City Products (Subject to availability)

Promotion is only valid at participating stores

Pie City Pies – The winner will have a selection of their choice that is available at the store where prize is collected.

Annexure B Participating Stores

Pie City Grand Parade

Pie City Atlantis

Pie City Bara Toby's

Pie City Kempton Park

Pie City Northam

Pie City Festival Mall

Pie City Richardsbay

Pie City Desais Arcade

Pie City Broad Street

Pie City Field Street

Pie City Selgro Centre

Pie City Chatsworth Centre

Pie City Albert Street

Pie City Market Plaza

Pie City Grey Street

Pie City Emoyeni Mall

Pie City Park Central 1

Pie City Park Central 2

Pie City Southgate Mall

Pie City Maponya Mall

Pie City Daveyton Mall

Pie City Lakeside Mall

Pie City Kwa Guqa

Pie City Witbank

Pie City Kopanong

Pie City Jubilee Mall

Pie City Nelspruit Plaza 1

Pie City Nelspruit Plaza 2

**Pie City Naas Nkomazi
Plaza**

Pie City Tonga Mall

Pie City Plein Street

Pie City Express City

Pie City Pick n Pay

Pie City Bafokeng

Pie City Mogwase

The location of these stores might be found under the Store Locator app on our website.